

What is claimed:

- 1 1. A method of servicing telephone calls initiated using a 0, the method comprising;
2 detecting a call initiated using a 0 at a telephone switch using an AIN operator
3 services trigger;
4 operating an SCP to distinguish based on the content of a trigger type field in a
5 query message received from the telephone switch whether the detected call is a 0+ or a
6 0- call;
7 in the case of a 0+ call, operating said SCP to return a continue instruction to said
8 telephone switch; and
9 in the case of a 0- call, operating said SCP to instruct the telephone switch to
10 connect the call to an intelligent peripheral which plays automated operator service
11 menus to callers.